



**Board Meeting Agenda
March 25, 2024 at 6:30 p.m.**

In Person	Morrow County Grain Growers – Conference Room 350 Main Street, Lexington, OR 97839
Zoom	https://us06web.zoom.us/j/82585747645?pwd=XBtv3JEPyxIJ4DgbYOZ7Whavzcb44B.1 Meeting ID: 825 8574 7645 Passcode: 458476

1. Call to Order

2. Public Comments

Maximum of 3 minutes per person/topic. Multiple items on the same topic need to be combined through one speaker. A maximum of 30 minutes may be allotted for public comment.

3. Approval of Meeting Minutes

- A. January 29, 2024 – Regular Session
- B. February 13, 2024 – Special Session
- C. February 26, 2024 – Regular Session

4. CEO Report & Dashboard – Emily Roberts

5. Financial Report – Nicole Mahoney

6. Consent Agenda

- A. EMS Stats – February 2024

7. New Business

- A. Budget Process Update
- B. Board Vacancy
- C. Provider Privileging

8. Executive Session

Members of the news media may attend executive sessions, with limited exceptions. News media are instructed not to report about what happened in executive sessions.

- A. ORS 192.660(2)(f) to consider information or records that are exempt from public inspection pertaining to ongoing or anticipated litigation exempt from disclosure under ORS 192.345(1).

9. Open Session

Promise of Excellence

Compassion: Being motivated with a desire to assist patients and staff with empathy and kindness and committed to going the extra mile to ensure patients and staff feel comfortable and welcomed.

Respect: Recognizing and valuing the dignity and uniqueness of everyone. Respect creates a work environment based on teamwork, encouragement, trust, concern, honesty, and responsive communication among all employees and our patients.

Integrity: Encompassing honesty and consistently adhering to the principles of professionalism and accountability with our patients, fellow employees, and community partners. Integrity is at the heart of everything we do.

Excellence: Creating standards of performance that surpass ordinary expectations. We want to make this the place where patients want to come, our providers want to practice, and people want to work!

10. Adjourn

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Meeting	Board of Directors		
Date / Time	January 29, 2024 at 6:30 p.m.	Location	Ione Community Church 395 East Main Street, Ione, OR 97843
Chair	Diane Kilkenny, Board Chair	Recorder	Sam Van Laer
Board Members	Present: Diane Kilkenny, John Murray, Stephen Munkers, Trista Seastone, Scott Ezell (after agenda item 7(a))		
Attendees	Staff: Emily Roberts, Nicole Mahoney, Julie Baker, Sam Van Laer, Joey Munkers, Scott Ezell (before agenda item 7(a)) Guests: None Press: None		

<p>Mission Bring essential health services to our rural communities that meet the unique needs of the people we serve.</p>	<p>Vision Be the first choice for quality, compassionate care, and lead the way in promoting wellness and improving health in our communities.</p>	<p>Values Integrity, Compassion, Quality, Respect, Financial Responsibility</p>
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Agenda Item	Minutes
1. Call to Order	Diane Kilkenny called the meeting to order at 6:36 p.m.
2. Public Comments	The following individual(s) gave public comment: <ul style="list-style-type: none"> • Trista Seastone
3. Approval of Meeting Minutes	<p>MOTION: Stephen Munkers moved to approve the minutes for the December 13, 2023 special session as presented. John Murray seconded the motion. The motion passed unanimously by all Board members present (Kilkenny, Seastone, Murray, Munkers).</p> <p>MOTION: John Murray moved to approve the minutes for the December 18, 2023 regular session as presented. Stephen Munkers seconded the motion. The motion passed unanimously by all Board members present (Kilkenny, Seastone, Murray, Munkers).</p> <p>MOTION: Stephen Munkers moved to approve the minutes for the January 8, 2024 special session as presented. John Murray seconded the motion. The motion passed unanimously by all Board members present (Kilkenny, Seastone, Murray, Munkers).</p> <p>MOTION: John Murray moved to approve the minutes for the January 19, 2024 session as presented. Trista Seastone seconded the motion. The motion passed unanimously by all Board members present (Kilkenny, Seastone, Murray, Munkers).</p>
4. CEO Report & Dashboard - Emily Roberts	The Executive Team Dashboard was presented by Emily Roberts (see Board packet). Roberts reports the District is working on improving days in AR, however, this metric continues to be heavily impacted by the District's transition to a new electronic health record system, Thrive.

<p>5. Financial Report - Nicole Mahoney</p>	<p>Nicole Mahoney presented the District’s monthly financials (See Board packet). Mahoney reports there are two months of financials included in the packet because of December’s early Board meeting. Mahoney reports the \$500k line of credit for the tax anticipation note was fully repaid in November.</p> <p>Mahoney discussed how the healthcare financial landscape has changed post-COVID. Healthcare is seeing a trend of lower utilization rates, which is decreasing revenue. Organizations’ operating costs continue to increase. The District is under expected revenue predictions and over budget on purchased services (mainly staffing agencies and travelers) due to staffing shortages.</p>
<p>6. Consent Agenda A. EMS Stats - December 2023</p>	<p>Emily Roberts presented the Consent Agenda (see Board packet). A full year of statistics are included in the packet. EMS run times remain exceptional.</p> <p>MOTION: John Murray moved to accept the Consent Agenda as presented. Trista Seastone seconded the motion. The motion passed unanimously by all Board members present (Kilkenny, Seastone, Murray, Munkers).</p>
<p>7. New Business</p>	
<p>A. Board Applications</p>	<p>Emily Reports there are four applications for consideration (see Board packet). The Board states that they appreciate each of the applications that were submitted.</p> <p>MOTION: John Murray made a motion to elect Scott Ezell to the open Board position. Stephen Munkers seconded the motion. The motion passed unanimously by all Board members present (Kilkenny, Seastone, Murray, Munkers).</p> <p>Scott Ezell declared that he formally resigns from Morrow County Health District.</p> <p>Emily Roberts facilitated Scott Ezell’s oath of office. Scott Ezell stated, “I, Scott Ezell, do solemnly swear, or affirm, that I will support the Constitution of the United States, and the Constitution of the State of Oregon, and that I will faithfully and impartially discharge the duties of a Morrow County Health District elected official according to the best of my ability and in accordance with the board bylaws.”</p> <p>Scott Ezell is now a Morrow County Health District Board member.</p>
<p>B. CORA Roster Privileges</p>	<p>Emily Roberts presented Dr. Lensing’s appointment to the Medical Staff for consideration (see Board packet).</p> <p>MOTION: John Murray made a motion to appoint Dr. Lensing to the Medical Staff. Trista Seastone seconded the motion. The motion passed unanimously by all Board members present (Kilkenny, Seastone, Murray, Munkers, Ezell).</p>

<p>C. Behavioral Health Consultant Contract</p>	<p>Emily Roberts presented the proposed contract for Jamie Reed, LCSW, for consideration (see Board packet). Roberts reports that Reed was formerly a CSW with the District and recently gained her licensure as a clinical social worker. Due to Reed’s new credentials, the District proposes an updated contract.</p> <p>MOTION: John Murray made a motion to have Emily Roberts execute the new contract for Jamie Reed, LCSW. Trista Seastone seconded the motion. The motion passed unanimously by all Board members present (Kilkenny, Seastone, Murray, Munkers, Ezell).</p>
<p>D. Property Sale</p>	<p>Emily Roberts asks the Board to release the green house that was included in the purchase of the former Nazarene church. Roberts reports the District utilizes the church, but the house was not livable and needs extensive repairs. Roberts recommends selling the house “as is.”</p> <p>Nicole Mahoney reports there is a \$70,300 loan balance, as of 12/31/23, still on the books. The house is not included in current strategic plans for the District and leaving it unoccupied will only further its disrepair. The community also has a housing shortage.</p> <p>MOTION: John Murray made a motion to sell the house “as is.” Trista Seastone seconded the motion. The motion passed unanimously by all Board members present (Kilkenny, Seastone, Murray, Munkers, Ezell).</p>
<p>E. Ambulance Service Contract</p>	<p>Emily Roberts presented the Ambulance Service Contract that was drafted by legal counsel. The contract was on the posted agenda, but not included in the Board packet as it was not finished at the time the packet was posted. Roberts provided copies and reports it will be on the District’s website for the public.</p> <p>It has been reported that the Morrow County Administrator, Matthew Jensen, has publicly accused the District of violating Oregon Public Meetings Law by not including the contract in the Board packet posted on the District’s website.</p> <p>Roberts clarifies that while Oregon Public Meetings law requires the District to post a list of the principal subjects anticipated to be considered at the meeting, it does not require the District to post the Board packets or handouts (ORS 192.640(1)). Roberts reports the District elects to post the Board packets on the website to promote public transparency, and this practice only began when she took the position as CEO. The Attorney General’s Public Records and Meetings Manual also provides specific interpretation of the statute, stating “this requirement ordinarily would be met by disseminating an agenda,” (page 151). Roberts states the District satisfied the requirements of the statute by including the Ambulance Service Contract as agenda item 7(E) when public notice for the meeting was posted.</p> <p>Roberts asks the Board for approval to be able to sign the contract and send to the County. The contract would allow the District to continue the same services and would negate the 90-day notice. The contract is similar to other county ambulance contracts, gives standards, and healthcare compliance assurances.</p>

	<p>Roberts reports that the major changes would be the accounting process as shown in Appendix A, provided by WIPFLI, the accounting firm who completes the District’s audits and cost reports. The contract sets the methodology of how losses will be calculated similar to other counties. Multnomah, Clackamas, and Clark counties all pay a per transport fee to their ambulance service providers because ambulance services are not profitable even in these high-volume areas.</p> <p>Roberts recommends providing the contract to the County tomorrow. Kilkenny opines that this will help the County prioritize ambulance services to avoid any disruption. The contract would preserve cost-based reimbursement with the District being the County-wide provider.</p> <p>MOTION: John Murray made a motion to approve the contract as presented and give Emily Roberts the authority to sign and execute the contract on behalf of the District and present it to Morrow County. Scott Ezell seconded the motion. The motion passed unanimously by all Board members present (Kilkenny, Seastone, Murray, Munkers, Ezell).</p>
<p>8. Old Business</p>	<p>None.</p>
<p>9. Executive Session</p>	<p>At 7:42 p.m. Diane Kilkenny called to order Executive Sessions under:</p> <ul style="list-style-type: none"> A. ORS 192.660(2)(i) to review and evaluate the employment-related performance of a public employee who does not request an open hearing. B. ORS 192.660(2)(i) to review and evaluate the employment-related performance of a public employee who does not request an open hearing <p>Kilkenny states that members of the news media may attend executive sessions, with limited exceptions. News media are instructed not to report about what happened in executive sessions. Kilkenny states that the Board will not be returning to open session.</p> <p>The Executive Session adjourned at 10:18 p.m.</p>
<p>10. Adjourn</p>	<p>With no further business to come before the Board, regular session adjourned at 7:42 p.m.</p> <p>Minutes taken and submitted by Sam Van Laer. Approved _____.</p>

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DRAFT

Meeting	Joint Meeting Between Morrow County (MC) and Morrow County Health District (MCHD)		
Date / Time	February 13, 2024 at 6:00 p.m.	Location	Port of Morrow 2 Marine Drive NE, Boardman, OR 97818
Chairs	Morrow County: David Sykes Morrow County Health District: Diane Kilkenny	Recorder	Sam Van Laer
Board Members	Morrow County: David Sykes, Jeff Wenholz, Roy Drago Jr Morrow County Health District: Diane Kilkenny, John Murray, Stephen Munkers, Trista Seastone, Scott Ezell		
Staff/Guests/Press	Morrow County Staff: Valerie Ballard, Greg Goebel (arrived 6:10 p.m.), Matthew Jensen Morrow County Health District Staff: Emily Roberts, Nicole Mahoney, Sam Van Laer Guests: Troy Bundy Press: None		

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Agenda Item	Minutes
<p>1. Call to Order and Pledge of Allegiance</p>	<p>The meeting was called to order at 6:00 p.m. by Diane Kilkenny and David Sykes. Attendees recited the Pledge of Allegiance. The Board Members and staff at the table introduced themselves.</p> <ol style="list-style-type: none"> 1. Diane Kilkenny, MCHD Board Chair 2. Trista Seastone, MCHD Board Vice Chair 3. Stephen Munkers, MCHD Board Member 4. John Murray, MCHD Board Member 5. Scott Ezell, MCHD Board Member 6. Roy Drago Jr, MC Commissioner 7. David Sykes, MC Board Chair 8. Jeff Wenholz, MC Commissioner 9. Matthew Jensen, MC Staff 10. Valerie Ballard, MC Staff 11. Sam Van Laer, MCHD Staff 12. Emily Roberts, MCHD Staff <p>Morrow County Health District reviewed their minutes from the previous joint meeting with the Morrow County Board of Commissioners on February 8, 2024.</p>

MCHD MOTION: John Murray made a motion to approve the Morrow County Health District minutes from the joint meeting between the Morrow County Board of Commissioners and the Morrow County Health District Board of Directors on February 8, 2024. Stephen Munkers seconded the motion. All Morrow County Health District Board members in favor (Kilkenny, Seastone, Munkers, Murray, Ezell), motion passes unanimously.

Morrow County reviewed their minutes from the previous joint meeting with the Morrow County Health District Board of Directors on February 8, 2024.

MC MOTION: David Sykes made a motion to approve the Morrow County minutes from the joint meeting between the Morrow County Board of Commissioners and the Morrow County Health District Board of Directors on February 8, 2024. Jeff Wenholz seconded the motion. All Morrow County Board Commissioners in favor (Sykes, Drago, Wenholz), motion passes unanimously.

At 6:05 p.m. David Sykes announced that during the course of negotiations either Board may enter executive session to consult with legal counsel. Executive sessions shall be convened under ORS 192.660(2)(f) to consider information or records that are exempt from public inspection pertaining to ongoing or anticipated litigation exempt from disclosure under ORS 192.345(1) or ORS 192.660(2)(f) to consider information or records that are exempt from public inspection pertaining to confidential attorney-client communications facilitating the rendition of legal services. David Sykes stated that they would go to another meeting room for 10 to 15 minutes for executive session.

At 6:07 p.m. Diane Kilkenny announced that the Morrow County Health District Board of Directions will recess until the Morrow County Board of Commissioners adjourn from their executive session.

At 6:35 p.m. Diane Kilkenny ended the recess by stating that the MCHD Board would like to initiate contract negotiations. Diane Kilkenny also inquired under the Freedom of Information Act as to whether any other ambulance service proposals have been received by Morrow County and what the criteria the BOC is using to evaluate the contract proposals.

Jeff Wenholz responded that based off of their legal counsel's opinion, it would be illegal for the County to enter into a long-term contract until an ASA is adopted. Diane Kilkenny asked if any contract proposals were received. Jeff Wenholz stated that once the ASA is approved, the County will send out a contract template for any parties interested in providing ambulance services.

Trista Seastone asked what the purpose of these joint meetings are if the County is saying they will not negotiate. Jeff Wenholz stated that the County has been clear that they will not approve contracts until the

	<p>ASA has been adopted. Trista Seastone asked the County what their interim plan is for ambulance services while they are waiting for their ASA to be approved. David Sykes reported that this leads the meeting to agenda item number two.</p>
<p>2. MC 90-Day Notice: Extension of Rescind? 2. MCHD Initiate Contract Negotiations</p>	<p>MC Motion: David Sykes moves that the Morrow County Commissioners requests that Morrow County Health District extend its ambulance services past the date of vacation, to terminate upon the County and the OHA approving the ASA Ordinance and ASA Plan, the County’s selection of Providers for the ASAs, and the transfer, if necessary, of ambulance services to the designated Providers. Jeff Wenholz seconded the motion. All Morrow County Board Commissioners in favor (Sykes, Drago, Wenholz), motion passes unanimously.</p> <p>At 6:39 p.m. Diane Kilkenny announced that the MCHD Board would enter into executive session. Diane Kilkenny states the MCHD Board will convene under ORS 192.660(2)(f) to consider information or records that are exempt from public inspection pertaining to ongoing or anticipated litigation exempt from disclosure under ORS 192.345(1) and ORS 192.660(2)(f) to consider information or records that are exempt from public inspection pertaining to confidential attorney-client communications facilitating the rendition of legal services.</p> <p>At 7:15 p.m. the MCHD Board exited executive session. Diane Kilkenny inquired if the County’s legal counsel was present. The BOC reported that their attorney had a scheduling conflict.</p> <p>Diane Kilkenny addressed the County BOC stating, “first, before you decide to terminate negotiations on the contract, we have provided you with an opinion letter from our counsel that provides a pathway through the negotiation process. First, Oregon law is clear that public bodies can negotiate contracts amongst themselves without running afoul of the other legal impediments you are concerned about. The process you are referencing applies to private entities, and does not apply here. Second, we are currently operating under a 1998 ASA Plan, and a service contract can be entered into at any time while working under the plan. We do not need to wait for a new plan to be approved, since any agreement we enter into now can incorporate any future ASA Plan by its terms. Third, the County also has the option of cancelling the 1998 plan, as it did with the 2021 ASA Plan, and Oregon law allows a pathway for public districts to work directly with the county under ORS 190.010 and ORS 682.066. In essence, there are multiple ways we can get this done in keeping with Oregon law. In response to your counter-motion this evening about an extension, we would agree to an extension of the service termination date. However, you did not propose any time limit for such an extension in your motion. We need a specified time because we will not be able to keep staff without one. Our contract proposed a 5-year extension. We will allow for a 2-year extension of the termination date. But this is a minimum, and our other reimbursement terms apply. We can no longer</p>

subsidize the service the county is required by law to provide and we would likely not even be able to accommodate your request as a practical matter without the necessary staff to meet your request.”

Jeff Wenholz stated that he has a memo from his attorney that states the opposite. Jeff Wenholz reported that they cannot move forward with a long-term contract until the new ASA is approved citing that the County has to have control over selection of the providers. Diane Kilkenny stated that the County is operating under the 1998 ASA plan.

David Sykes reports that they did not include an actual end date in the motion because they don't know when the OHA will be done reviewing the new ASA. David Sykes reports that the BOC wants MCHD to provide service until they resolve their plans.

John Murray discussed his view on the looming healthcare crisis for Morrow County should the BOC continue to cause financial destabilization for MCHD. David Sykes responded that the topic is not relevant to the current ASA discussion. Scott Ezell discussed staffing stability concerns and the difficulties with retaining staff with the potential that they will not have employment.

David Sykes inquired as to why the MCHD Board will not extend the 90-day notice to vacate deadline in March 12th and give stability to the public. Diane Kilkenny asked David Sykes if he believes the County is giving stability to the public. John Murray interjected that the BOC has been in this process for nine months when they County voided the ASA in April of 2022. Diane Kilkenny stated that the OHA has the 2022 ASA as approved on their website. Diane Kilkenny states that the County can bring stability by engaging in a 2-year contract.

Diane Kilkenny inquired what the County's plan will be on March 12th if there is no extension. Jeff Wenholz reports that Matthew Jensen has been working behind the scenes to secure ambulances, equipment and personnel so there will be no break in services if MCHD decides not to extend the March 12th deadline.

Diane Kilkenny inquired if these services were put out for RFP and asked if AMR was being used for the equipment as they are a private entity. David Sykes answered that after March 12th there will not be a break in services.

Scott Ezell inquired why the County is entering into contracts for services with other entities, but not willing to negotiate with MCHD. Jeff Wenholz responded that the County can make short-term plans. MCHD Board asked the definition of “short-term,” as two years is considered short-term to the MCHD Board.

Matthew Jensen reports the purpose of this meeting is to find out if MCHD will extend the 90-day notice indefinitely or if the County should finalize other arrangements. Matthew Jensen reports that it would be easier on the County if the MCHD Board agreed to the BOC's motion.

Emily Roberts reported MCHD legal counsel's opinion states entering into a service contract is allowable under the 1998 ASA that the County claims to be operating under or another option is an IGA, both are allowable.

Diane Kilkenny proposed to review MCHD proposed contract line by line, because MCHD cannot agree to any agreements that are not in writing. David Sykes reports that the County does not know when they will be able to settle this issue, which is why they want an indefinite extension. Scott Ezell states that a 2-year contract would give the County the time to complete their process.

Trista Seastone asks that the BOC to determine what their parameters are on the legal definition of short-term and what they can actually negotiate. Diane Kilkenny asks for a counter proposal if the County does not agree with MCHD proposed contract as the MCHD Board still wants to negotiate, but the proposal needs a timeframe.

Roy Drago Jr reports that the County does believe they can negotiate contracts, just not long-term contracts until the ASA is approved and the County needs to clarify with their counsel was is deemed as "short-term."

At 8:09 p.m. David Sykes announced the BOC would enter into executive session under ORS 192.660(2)(f) to consider information or records that are exempt from public inspection pertaining to ongoing or anticipated litigation exempt from disclosure under ORS 192.345(1) or ORS 192.660(2)(f) to consider information or records that are exempt from public inspection pertaining to confidential attorney-client communications facilitating the rendition of legal services.

At 8:34 p.m. David Sykes announced that the BOC executive session ended. Jeff Wenzholz reported that after consultation with legal counsel, the County is prepared to offer an interim contract ending June 10, 2024 to be negotiated between County staff and legal and MCHD staff and legal and meet February 22, 2024 for adoption by both Boards. Jeff Wenzholz clarified that the offer is for an interim contract for providing services past March 12, 2024 for another 90 days.

At 8:36 p.m. Diane Kilkenny announced that the MCHD Board would enter into executive session under ORS 192.660(2)(f) to consider information or records that are exempt from public inspection pertaining to ongoing or anticipated litigation exempt from disclosure under ORS 192.345(1) and ORS 192.660(2)(f) to

	<p>consider information or records that are exempt from public inspection pertaining to confidential attorney-client communications facilitating the rendition of legal services.</p> <p>At 9:10 p.m. Diane Kilkenny announced that the MCHD Board would exit executive session and return to public session. Diane Kilkenny stated that the MCHD Board cannot contractually obligate the Health District to a 90-day extension because the District may not be able to staff the positions. Diane Kilkenny reported that MCHD staff as individuals have already started looking for other positions and Health District cannot safely run ambulance service under less than a 2-year contract, which is considered short term in EMS. Diane Kilkenny stated that the MCHD Board is willing to negotiate a 2-year extension.</p> <p>Jeff Wenholz stated that the MCHD Board has already heard the County’s position so they will assume ambulance operations on March 12th. David Sykes stated that agenda item number two was completed.</p>
<p>3. MC Provider Agreement. IGA or ASA Service Agreement</p> <p>3. MCHD Agreement and Discussion on Regulatory Authority to Execute Intergovernmental Agreement</p>	<p>Diane Kilkenny asked if the County wanted to continue with the agenda. David Sykes stated that the next agenda item was MCHD’s item to discuss. Jeff Drago Jr stated that the County’s agenda item number three was already covered as the County wants to work under the proposed ASA rather than an IGA.</p>
<p>4. MC Multiple Areas/Multiple Providers</p> <p>4. MCHD Establish Timeline for Resolution by March 12, 2024</p>	<p>Jeff Wenholz reported that the proposed ASA is broken into three different service areas and asks if MCHD is interested in serving one, two, or three rather than an exclusive contract for the entire County. Diane Kilkenny stated that the MCHD Board will have to see the ASA.</p> <p>Diane Kilkenny stated that MCHD is interested in continuing negotiations. David Sykes stated that they have to wait for the ASA plan to be approved.</p>
<p>5. Topics and Date for the Next Meeting</p>	<p>Neither the MCHD Board nor the BOC could identify topics to meet again about since neither Boards could agree on the length of interim service. MCHD Board discussed the reasons a three-month extension is not feasible due to ability to staff.</p> <p>David Sykes stated that MCHD “started this” by giving a 90-day notice. Diane Kilkenny stated the issue began when the County tore up the 2022 ASA. David Sykes asked for that to not be discussed. John Murray pointed out that it seems the Boards are at impasse. Both Boards agree that they would like to find a path forward and agree to meet when the County’s ASA is completed.</p>

	Roy Drago Jr asked for copies of the proposed MCHD ambulance service contract and the written legal opinion on the County entering into an agreement. Diane Kilkenny stated they were previously emailed to the BOC and also have copies to provide the BOC at this meeting.
6. Good of the Order	None.
7. Adjourn	<p>At 9:27 p.m. David Sykes announced that the BOC adjourns.</p> <p>At 9.28 p.m. Diane Kilkenny announced that the MCHD Board adjourns. With no further business to come before the Board, the Special Session adjourned at 9:27 p.m.</p> <p>Minutes taken and submitted by Sam Van Laer. Approved _____.</p>

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Meeting	Board of Directors		
Date / Time	February 26, 2024 at 6:30 p.m.	Location	Blue Mountain Community College 251 Olson Rd, Boardman, OR 97818
Chair	Diane Kilkenny	Recorder	Sam Van Laer
Board Members	Present: Diane Kilkenny, John Murray, Stephen Munkers, Trista Seastone, Scott Ezell		
Attendees	Staff: Emily Roberts, Nicole Mahoney, Julie Baker, Sam Van Laer Guests: Troy Bundy, David Sykes, Matthew Jensen Press: Heppner-Gazette		

Mission
Bring essential health services to our rural communities that meet the unique needs of the people we serve.

Vision
Be the first choice for quality, compassionate care, and lead the way in promoting wellness and improving health in our communities.

Values
Integrity, Compassion, Quality, Respect, Financial Responsibility

Agenda Item	Minutes
1. Call to Order	Diane Kilkenny called the meeting to order at 6:30 p.m.
2. Public Comments	The following individuals gave public comment: <ul style="list-style-type: none"> • Janet Greenup • Greg Greenup • Jodi Ferguson • Raymond Akers • Will LePage
3. CEO Report & Dashboard - Emily Roberts	The CEO Report and Dashboard was presented by Emily Roberts (see Board packet). Roberts reported that the turnover rate is up and reflective of the current EMS situation. Roberts reported days in AR are inflated due to the change of electronic health record to Thrive and will continue with the upcoming change to Cerner. Roberts reported that the total visits are consistent and Boardman Immediate Care visits have increased. The third next available metric is very low, which is good. Roberts stated CAHPS scores are up and responses relative to the ER are also up and highly positive. It was noted that there is not enough pediatric volume to receive benchmark data for this category.
4. Financial Report - Nicole Mahoney	Nicole Mahoney presented the District's monthly financials (see Board packet). Mahoney discussed the operating income statement shown for the previous seven months ending January 31 st . Mahoney reports that the month's financials contain community service fees and no new assets.

<p>5. Consent Agenda A. EMS Stats – January 2024</p>	<p>Emily Roberts presented the Consent Agenda (see Board packet). Roberts reported that the statistics have rolled to the new year, but all previous statistics can be found on the District’s website. Response times remain excellent.</p> <p>MOTION: John Murray moved to accept the Consent Agenda as presented. Trista Seastone seconded the motion. The motion passed unanimously by all Board members present.</p>
<p>6. New Business</p>	
<p>A. Morrow County ASA Request</p>	<p>David Sykes, Board of Commissioners Chair, and Matthew Jensen, County Administrator, were invited to present their requested agenda item. Jensen provided Board members with a different document than the County Administrator’s letter titled “RE: ADDITIONAL OPTIONS FOR ASA CONSIDERATION” that was originally submitted and included in the Board packet. Jensen reported the new agreement that the County would like the District to consider is a five year contract to provide EMS services to the northeastern and southern parts of the County while BFRD would serve Boardman. Jensen also provided BFRD’s “Proposal for the Provision of Ambulance Services Morrow County Draft Ambulance Service Area Plan,” and the Oregon Health Authority’s response to the County’s ASA submission.</p> <p>Jensen reported that he received OHA’s feedback on their ASA submission on February 22nd, however his delay in providing it to the District is because he received it late in the day on February 22nd, had meetings on February 23rd, and legal needed to review the feedback.</p> <p>David Sykes stated they would like the MCHD Board to accept the new agreement before March 12th as the County does not want to get an interim provider. Sykes stated they are seeking a five year contract for the whole county, except Boardman, and will reimburse MCHD up to \$1,000,000 each year.</p> <p>Diane Kilkenny questioned the “up to \$1,000,000” reimbursement language as this does not reflect the actual loss from EMS. Nicole Mahoney reported that the comps given to the County in MCHD’s proposal to cover all of Morrow County would not be reflective of the expenses for the County’s new request to only cover a portion. Mahoney stated the MCHD would need additional staff for the County’s proposed model because MCHD will no longer be able to rely on their cross-coverage model.</p> <p>Mathew Jensen reported that Boardman’s proposed staffing model is less expensive, but that MCHD has a better model to serve the South end of the county. Stephen Munkers stated that BFRD’s proposals have relied on CREZ money.</p> <p>Scott Ezell reported that BFRD has stated that the intergovernmental agreement for mutual aid is null and void and will not be providing mutual aid to Irrigon. Jensen stated that the new ASA is required to have a mutual aid agreement.</p>

Emily Roberts reported that entities cannot compel another EMS provider to respond to mutual aid agreements. Diane Kilkenny stated that there is no process in the proposed ASA for these issues. John Murray stated that there has not been faith in the enforcement actions for the ASA.

John Murray discussed the CDA property. Jensen stated that this area was not previously under an ASA, but that the freeway gives BFRD more access. Scott Ezell stated that Irrigon Fire has requested to receive part of this area. Murray states that the CDA area should be added to the NE ASA now, or else it will set a precedence for fire.

John Murray reported that having MCHD serving all areas except Boardman could lead Boardman to secede from the Health District removing tax base and against the voters' wishes. Jensen responded that MCHD should not worry about this because any succession from the Health District has to be ratified by the Board of Commissioners. Emily Roberts stated that Jensen's interpretation is not how the law reads.

Matthew Jensen stated that BFRD's proposal gives comparable service and is less expensive. Emily Roberts inquired as to why the County's logo was on BFRD's proposal. Roberts reported that the County has previously stated that they cannot enter into a long-term contract, but are now presenting a long-term contract for consideration. Roberts stated that MCHD has asked the County for their criteria on which they are evaluating proposals and their request for proposal (RFP) process, which has never been provided.

Matthew Jensen stated that when they do not have an ASA, they can get interim providers. The MCHD Board responded that they do, the 1998 plan. Sykes stated that they are not going to discuss the 1998 plan. Roberts questioned again that the County did not have a process in which they were evaluating proposals that they could share.

Nicole Mahoney reported the concern that the new ASA will have the County handling disputes as the Advisory Committee reports to the Board of Commissioners. Jensen stated that other counties operate this way and that Mahoney's comment is distracting since the ASA is not the topic of discussion. Emily Roberts stated that this is not a distraction as there is concern with not having an advisory committee of subject matter experts.

Nicole Mahoney reported that the District is not able to agree to a set reimbursement amount that does not take into consideration how expenses are calculated. Furthermore, the maps the County is using jeopardizes the District's cost based reimbursement.

Matthew Jensen reported that the District receives the 2 million levy for ambulance services. Nicole Mahoney stated that was incorrect, the District receives 1.2 million from the levy and it is for all District services, not just EMS. Jensen stated that BFRD is not incurring extra cost. The MCHD Board asked if BFRD had submitted a financial plan showing this. Jensen stated that they should be talking about the District's

	<p>plan. Diane Kilkenny stated that the District has asked for the criteria in which the County is evaluating proposals.</p>
B. Adult Care Home – Lease Option	<p>Emily Roberts discussed the District’s strategic plan to implement an adult care home in Boardman. Roberts reported that, next to the ambulance hall, there has been discussion of purchasing property and writing grant proposals for the build. The property owner is no longer interested in selling the land, but is willing to build the structure and lease it back to MCHD. This would be in a residentially zoned area as required by the program regulations. Roberts reports that a new build is advisable due to the ADA requirements needed. Roberts stated that the plan is to have seven bedrooms, all with bathrooms, for five patients and two staff.</p> <p>Emily Roberts reported that five patient beds is the maximum for an adult care home. Roberts stated that the smallest assisted living facility is sixteen beds, but the area does not support this volume, leaving the adult care home as a better fit. Roberts reported that adult care homes can also be implemented for special populations, such as hospice, as there is a state-wide need for these services.</p> <p>The Board agrees that Emily Roberts should pursue leasing options for the adult care home.</p>
C. School-Based Health Center Contract	<p>Emily Roberts presented the School-Based Health Center contract for renewal (see Board packet). The SBHC is a model that incorporates community partnerships and is very well accepted by the community.</p> <p>MOTION: John Murray made a motion to execute the SBHC contract. Stephen Munkers seconded the motion. The motion passed unanimously by all Board members present.</p>
7. Executive Session	<p>At 7:46 p.m. Diane Kilkenny called to order Executive Sessions under:</p> <ul style="list-style-type: none"> A. ORS 192.660(2)(f) to consider information or records that are exempt from public inspection pertaining to ongoing or anticipated litigation exempt from disclosure under ORS 192.345(1). B. ORS 192.660(2)(i) to review and evaluate the employment-related performance of a public employee who does not request an open hearing. <p>Kilkenny states that members of the news media may attend executive sessions, with limited exceptions. News media are instructed not to report about what happened in executive sessions. Kilkenny stated there will be a five minute recess. Executive Session began at 7:55 p.m.</p> <p>The Executive Session adjourned at 9:20 p.m.</p>
8. Open Session	<p>At 9:20 p.m. Diane Kilkenny announced that the Board would move into back to Open Session.</p>

	<p>Trista Seastone read a statement from the MCHD Board regarding the Board of Commissioners’ proposal for MCHD to provide ambulance services to Irrigon and South end of the County only:</p> <p>“The Board cannot agree to this proposal for several reasons. Currently, Boardman and Irrigon provide significant cross coverage. Relying on mutual aid to cover Irrigon’s second out ambulance is not realistic. This is especially true in light of BFRD’s statement earlier today that they will no longer provide mutual aid for fire in Irrigon. In order to provide safe staffing, MCHD would need to staff both ambulances. Doing this for both Irrigon and Heppner would require a total of 33 EMS staff. This increases costs; right now the District staffs the entire County with 25 staff because each area is able to provide cross coverage. The County’s plan also does not adequately address the District’s cost base reimbursement and there is no guarantee this will remain in place with the new service areas.</p> <p>After March 12th, the District intends to provide Quick Response Team and backup ambulance support to the entire County with four fulltime staff and our large team of occasional part-time employees. MCHD will still be a safety net for every community.”</p> <p>MOTION: Trista Seastone moved that the MCHD Board reject the proposal submitted this evening by Morrow County. Stephen Munkers seconded the motion. The motion passed unanimously by all Board members present.</p>
<p>9. Adjourn</p>	<p>With no further business to come before the Board, regular session adjourned at 9:23 p.m.</p> <p>Minutes taken and submitted by Sam Van Laer. Approved _____.</p>

Promise of Excellence

Compassion: Being motivated with a desire to assist patients and staff with empathy and kindness and committed to going the extra mile to ensure patients and staff feel comfortable and welcomed.

Respect: Recognizing and valuing the dignity and uniqueness of everyone. Respect creates a work environment based on teamwork, encouragement, trust, concern, honesty, and responsive communication among all employees and our patients.

Integrity: Encompassing honesty and consistently adhering to the principles of professionalism and accountability with our patients, fellow employees, and community partners. Integrity is at the heart of everything we do.

Excellence: Creating standards of performance that surpass ordinary expectations. We want to make this the place where patients want to come, our providers want to practice, and people want to work!



MORROW COUNTY HEALTH DISTRICT

Excellence in Healthcare

March 2024

HUMAN RESOURCES	
Turnover Rate (Rolling 3 Months)	4.8%
Vacancy Rate	8.4%
Number of Open Positions	10
Newly Created Open Positions	0

The average hospital turnover rate for 2020 was 19.5% (Statista).
 The annual total separations rate for health care and social assistance for 2021 was 39.4% (Bureau of Labor Statistics).

FINANCIAL		
Days Cash on Hand	51	Goal ≥ 90
Days in AR	87	Goal ≤ 60

*Financial measures reflect last month's data due to early meeting date.

RURAL HEALTH CLINICS				
MEASURE	PMC	ICC	IMC	BIC
Third Next Available (Current Month)	2	2	2	N/A
Total Visits (Previous Month)	456	102	389	121

"Third Next Available" is an industry standard measurement of primary care access. It is defined as the average length of time in days between the day a patient makes a request for an appointment with a provider and the third available appointment for a new patient physical, routine exam, or return visit exam. Values shown are clinic averages.

CAHPS (PATIENT SATISFACTION SCORES)

Using any number from 0 to 10, where 0 is the worst provider possible and 10 is the best provider possible, what number would you use to rate this provider?

	Qtr 1 2024	Qtr 4 2023	Qtr 3 2023
Boardman Immediate Care	100% N = 4	0% N = 1	86% N = 7
Ione Community Clinic	100% N = 5	91% N = 11	100% N = 10
Irrigon Medical Clinic	60% N = 5	80% N = 30	83% N = 47
Pioneer Memorial Clinic	83% N = 6	85% N = 41	73% N = 30
NRC Average	84%		

Would you recommend this provider's office to your family and friends?

	Qtr 1 2024	Qtr 4 2023	Qtr 3 2023
Boardman Immediate Care	100% N = 4	100% N = 1	86% N = 7
Ione Community Clinic	80% N = 5	100% N = 11	100% N = 10
Irrigon Medical Clinic	60% N = 5	90% N = 30	96% N = 47
Pioneer Memorial Clinic	67% N = 6	95% N = 40	93% N = 30
NRC Average	91%		

Using any number from 0 to 10, where 0 is the worst facility possible and 10 is the best facility possible, what number would you use to rate this emergency department?

	Qtr 1 2024	Qtr 4 2023	Qtr 3 2023
ER Adult	0%	93%	100%
	N = 2	N = 14	N = 3
NRC Average	67%		
Bed Size 6 - 24 Average	79%		

Would you recommend this emergency department to your friends and family?

	Qtr 1 2024	Qtr 4 2023	Qtr 3 2023
ER Adult	50%	92%	100%
	N = 2	N = 13	N = 3
NRC Average	67%		
Bed Size 6 - 24 Average	77%		

Using any number from 0 to 10, where 0 is the worst facility possible and 10 is the best facility possible, what number would you use to rate this emergency department?

	Qtr 4 2023	Qtr 3 2023	Qtr 2 2023
ER Pediatric	100%	No Data	No Data
	N = 1	N = 0	N = 0
NRC Average	*Insufficient data to benchmark.		

Would you recommend this emergency department to your friends and family?

	Qtr 4 2023	Qtr 3 2023	Qtr 2 2023
ER Pediatric	100%	No Data	No Data
	N = 1	N = 0	N = 0
NRC Average	*Insufficient data to benchmark.		

Using any number from 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible, what number would you use to rate this hospital during your stay?

	Qtr 4 2023	Qtr 3 2023	Qtr 2 2023
Inpatient	86%	80%	67%
	N = 7	N = 5	N = 6
NRC Average	72%		
Bed Size 6 - 24 Average	81%		

Would you recommend this hospital to your friends and family?

	Qtr 4 2023	Qtr 3 2023	Qtr 2 2023
Inpatient	71%	60%	33%
	N = 7	N = 5	N = 6
NRC Average	72%		
Bed Size 6 - 24 Average	80%		

Using any number from 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible, what number would you use to rate this hospital during your stay?

	Qtr 4 2023	Qtr 3 2023	Qtr 2 2023
Hospital	75%	50%	100%
	N = 4	N = 2	N = 1
NRC Average	71%		
Bed Size 6 - 24 Average	81%		

Would you recommend this hospital to your friends and family?

	Qtr 4 2023	Qtr 3 2023	Qtr 2 2023
Hospital	50%	50%	0%
	N = 4	N = 2	N = 1
NRC Average	72%		
Bed Size 6 - 24 Average	80%		

Score is equal to or greater than the NRC Average
Score is less than the NRC Average, but may not be significantly
Score is significantly less than the NRC Average

PIONEER MEMORIAL CLINIC - FEBRUARY 2024

Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	Total
Dr. Schaffer	Patient Hours Available	8				8	8	8	8				8	8	7.6	8					8	8	7.3				8	8	8	8	126.9
	Patients Seen	15				10	12	12	11				14	15	11	16					11	15	14				15	13	14	18	216
	No Shows	1				0	0	1	1				1	0	0	0					5	2	2				0	0	0	0	13
	Patient Cancellations	0				4	2	2	0				2	1	0	3					3	1	0				0	0	1	0	19
	Clinic Cancellations	0				0	0	0	0				0	0	0	0					0	0	0				0	0	0	0	0
	Pts. Per Available Hour	1.9				1.3	1.5	1.5	1.4				1.8	1.9	1.4	2.0					1.4	1.9	1.9				1.9	1.6	1.8	2.3	1.7
	No Show Rate	6%				0%	0%	7%	8%				6%	0%	0%	0%					26%	11%	13%				0%	0%	0%	0%	5%
	Patient Cancel Rate	0%				29%	14%	13%	0%				12%	6%	0%	16%					16%	6%	0%				0%	0%	7%	0%	8%
Clinic Cancel Rate	0%				0%	0%	0%	0%				0%	0%	0%	0%					0%	0%	0%				0%	0%	0%	0%	0%	

Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	Total
Amanda Roy, PA	Patient Hours Available	7.6	8					8	8	8					7.6	7.6	7.6					7.6	7.6	7.6					8	8	101.2
	Patients Seen	17	19					16	14	17					13	13	15					13	10	11					15	15	188
	No Shows	0	1					0	0	0					1	0	1					1	3	0					0	0	7
	Patient Cancellations	0	0					4	1	1					1	0	1					1	2	0					2	0	13
	Clinic Cancellations	0	0					0	0	0					0	0	0					0	0	0					0	0	0
	Pts. Per Available Hour	2.2	2.4					2.0	1.8	2.1					1.7	1.7	2.0					1.7	1.3	1.4					1.9	1.9	1.9
	No Show Rate	0%	5%					0%	0%	0%					7%	0%	6%					7%	20%	0%					0%	0%	3%
	Patient Cancel Rate	0%	0%					20%	7%	6%					7%	0%	6%					7%	13%	0%					12%	0%	6%
Clinic Cancel Rate	0%	0%					0%	0%	0%					0%	0%	0%					0%	0%	0%					0%	0%	0%	

Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	Total	
Rebecca Humphries	Patient Hours Available						8	8	8				8		8	6.5						8	7	8				8		8	6.5	92
	Patients Seen						5	6	4				2		5	4						5	5	4				2		4	6	52
	No Shows						0	1	0				0		0	0						1	0	0				1		2	1	6
	Patient Cancellations						1	0	1				0		2	1						2	2	0				0		0	0	9
	Clinic Cancellations						0	0	0				0		0	0						0	0	0				0		0	0	0
	Pts. Per Available Hour						0.6	0.8	0.5				0.3		0.6	0.6						0.6	0.7	0.5				0.3		0.5	0.9	0.6
	No Show Rate						0%	14%	0%				0%		0%	0%						13%	0%	0%				33%		33%	14%	9%
	Patient Cancel Rate						17%	0%	20%				0%		29%	20%						25%	29%	0%				0%		0%	0%	13%
Clinic Cancel Rate						0%	0%	0%				0%		0%	0%						0%	0%	0%				0%		0%	0%	0%	

Occ. Health	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	Total	
MA Chargeable Visit	Patients Seen	0	0			0	0	0	0	0			0	0	0	0	0					0	0	0	0			0	0	0	0	0

PMC TOTALS	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	Total
	Patient Hours Available	15.6	8			8	16	24	24	8			16	8	23.2	22.1	7.6				8	23.6	21.9	15.6			16	8	24	22.5	320.1
	Patients Seen	32	19			10	17	34	29	17			16	15	29	33	15				11	33	29	15			17	13	33	39	456
	No Shows	1	1			0	0	2	1	0			1	0	1	0	1				5	4	5	0			1	0	2	1	26
	Patient Cancellations	0	0			4	3	6	2	1			2	1	3	4	1				3	4	4	0			0	0	3	0	41
	Clinic Cancellations	0	0			0	0	0	0	0			0	0	0	0	0				0	0	0	0			0	0	0	0	0
	Pts. Per Available Hour	2.1	2.4			1.3	1.1	1.4	1.2	2.1			1.0	1.9	1.3	1.5	2.0				1.4	1.4	1.3	1.0			1.1	1.6	1.4	1.7	1.4
	No Show Rate	3%	5%			0%	0%	5%	3%	0%			5%	0%	3%	0%	6%				26%	10%	13%	0%			6%	0%	5%	3%	5%
	Patient Cancel Rate	0%	0%			29%	15%	14%	6%	6%			11%	6%	9%	11%	6%				16%	10%	11%	0%			0%	0%	8%	0%	8%
	Clinic Cancel Rate	0%	0%			0%	0%	0%	0%	0%			0%	0%	0%	0%	0%				0%	0%	0%	0%			0%	0%	0%	0%	0%

IONE COMMUNITY CLINIC - FEBRUARY 2024

Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	Total
Eileen McElligott	Patient Hours Available	6				8	8		8				8	8		6.5					8		8				8	8		6.5	91
	Patients Seen	9				11	10		6				5	3		7					10		6				12	11		12	102
	No Shows	0				0	0		0				2	0		0					0		0				0	0		0	2
	Patient Cancellations	1				0	0		0				1	0		0					1		0				0	0		0	3
	Clinic Cancellations	0				0	0		0				0	0		0					0		0				0	0		0	0
	Pts. Per Available Hour	1.5				1.4	1.3		0.8				0.6	0.4		1.1					1.3		0.8				1.5	1.4		1.8	1.1
	No Show Rate	0%				0%	0%		0%				25%	0%		0%					0%		0%				0%	0%		0%	2%
	Patient Cancel Rate	10%				0%	0%		0%				13%	0%		0%					9%		0%				0%	0%		0%	3%
	Clinic Cancel Rate	0%				0%	0%		0%				0%	0%		0%					0%		0%				0%	0%		0%	0%

IRRIGON MEDICAL CLINIC - FEBRUARY 2024

Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	Total
Jamie Reed, CSWA	Patient Hours Available	7	8			8	8	8	8					8	7	8	8				8	8	8					7.33	8	8	125.33
	Patients Seen	6	3			2	5	3	8					5	3	3	1				7	7	4					5	5	8	75
	No Shows	0	1			1	0	0	1					0	0	1	0				1	0	3					1	0	0	9
	Patient Cancellations	0	1			1	0	0	0					1	1	0	0				0	1	0					0	0	0	5
	Clinic Cancellations	0	0			2	1	0	0					0	0	0	2				0	0	0					0	0	0	5
	Pts. Per Available Hour	0.9	0.4			0.3	0.6	0.4	1.0					0.6	0.4	0.4	0.1				0.9	0.9	0.5					0.7	0.6	1.0	0.6
	No Show Rate	0%	20%			17%	0%	0%	11%					0%	0%	25%	0%				13%	0%	43%					17%	0%	0%	10%
	Patient Cancel Rate	0%	20%			17%	0%	0%	0%					17%	25%	0%	0%				0%	13%	0%					0%	0%	0%	5%
Clinic Cancel Rate	0%	0%			33%	17%	0%	0%					0%	0%	0%	67%				0%	0%	0%					0%	0%	0%	5%	
Jon Watson, PA	Patient Hours Available	8		3	4	8	8	8	7.33				8								8	8	8				8	8	8	8	103.33
	Patients Seen	13				17	18	14	21				23								16	19	17				16	18	18	16	226
	No Shows	3				3	3	4	1				2								5	2	2				2	2	1	0	30
	Patient Cancellations	0				2	1	1	0				2								5	0	0				2	1	1	4	19
	Clinic Cancellations	1				0	0	0	0				0								0	0	0				0	0	0	0	1
	Pts. Per Available Hour	1.6				2.1	2.3	1.8	2.9				2.9								2.0	2.4	2.1				2.0	2.3	2.3	2.0	2.2
	No Show Rate	18%				14%	14%	21%	5%				7%								19%	10%	11%				10%	10%	5%	0%	11%
	Patient Cancel Rate	0%				9%	5%	5%	0%				7%								19%	0%	0%				10%	5%	5%	20%	7%
Clinic Cancel Rate	6%				0%	0%	0%	0%				0%								0%	0%	0%				0%	0%	0%	0%	0%	
Vicki Kent, FNP	Patient Hours Available	8	8													8	8					8	8						8	56	
	Patients Seen	10	14													11	15					13	12						13	88	
	No Shows	2	1													1	2					2	5					1	1	14	
	Patient Cancellations	0	0													4	0					0	1					2	7	7	
	Clinic Cancellations	1	0													0	0					0	0					0	0	1	
	Pts. Per Available Hour	1.3	1.8													1.4	1.9					1.6	1.5					1.6	1.6		
	No Show Rate	15%	7%													6%	12%					13%	28%					6%	13%		
	Patient Cancel Rate	0%	0%													25%	0%					0%	6%					13%	6%		
Clinic Cancel Rate	8%	0%													0%	0%					0%	0%					0%	0%	1%		
Occ. Health	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	Total
MA Chargeable Visit	Patients Seen	0	0			0	0	0	0				0	0	0	0	0				0	0	0	0			0	0	0	0	0
IMC TOTALS	Patient Hours Available	23	16			16	16	16	15.33				8	8	7	16	16				16	16	24	8			8	15.33	16	24	284.66
	Patients Seen	29	17			19	23	17	29				23	5	3	14	16				23	26	34	12			16	23	23	37	389
	No Shows	5	2			4	3	4	2				2	0	0	2	2				6	2	7	5			2	3	1	1	53
	Patient Cancellations	0	1			3	1	1	0				2	1	1	4	0				5	1	0	1			2	1	1	6	31
	Clinic Cancellations	2	0			2	1	0	0				0	0	0	0	2				0	0	0	0			0	0	0	0	7
	Pts. Per Available Hour	1.3	1.1			1.2	1.4	1.1	1.9				2.9	0.6	0.4	0.9	1.0				1.4	1.6	1.4	1.5			2.0	1.5	1.4	1.5	1.4
	No Show Rate	14%	10%			14%	11%	18%	6%				7%	0%	0%	10%	10%				18%	7%	17%	28%			10%	11%	4%	2%	11%
	Patient Cancel Rate	0%	5%			11%	4%	5%	0%				7%	17%	25%	20%	0%				15%	3%	0%	6%			10%	4%	4%	14%	6%
Clinic Cancel Rate	6%	0%			7%	4%	0%	0%				0%	0%	0%	0%	10%				0%	0%	0%	0%			0%	0%	0%	0%	1%	

BOARDMAN IMMEDIATE CARE - FEBRUARY 2024

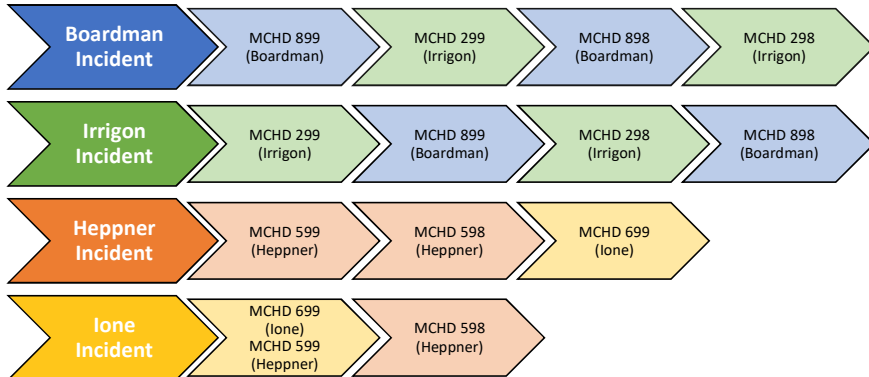
Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	Total
Justin Cameron, PA	Patient Hours Available	8	8				8	8	8	8				8	8	8	8				8	8	8	8				8	8	8	136
	Patients Seen	4	3				6	3	6	10				13	9	8	10				12	6	3	7				12	3	6	121
	No Shows	0	0				0	0	0	0				0	0	0	0				0	0	0	0				0	0	0	0
	Patient Cancellations	0	0				0	0	0	0				0	0	0	0				0	0	0	0				0	0	0	0
	Clinic Cancellations	0	0				0	0	0	0				0	0	0	0				0	0	0	0				0	0	0	0
	Pts. Per Available Hour	0.5	0.4				0.8	0.4	0.8	1.3				1.6	1.1	1.0	1.3				1.5	0.8	0.4	0.9				1.5	0.4	0.8	0.9
	No Show Rate	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%
	Patient Cancel Rate	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%
Clinic Cancel Rate	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%	
Terri Dickens, LCSW	Patient Hours Available																														0
	Patients Seen																														0
	No Shows																														0
	Patient Cancellations																														0
	Clinic Cancellations																														0
	Pts. Per Available Hour																														0.0
	No Show Rate																														0%
	Patient Cancel Rate																														0%
	Clinic Cancel Rate																														0%
Occ. Health	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	Total
MA Chargeable Visit	Patients Seen	0	0				0	0	0	0				0	0	0	0				0	0	0	0				0	0	0	0
BIC TOTALS	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	Total
	Patient Hours Available	8	8				8	8	8	8				8	8	8	8				8	8	8	8				8	8	8	136
	Patients Seen	4	3				6	3	6	10				13	9	8	10				12	6	3	7				12	3	6	121
	No Shows	0	0				0	0	0	0				0	0	0	0				0	0	0	0				0	0	0	0
	Patient Cancellations	0	0				0	0	0	0				0	0	0	0				0	0	0	0				0	0	0	0
	Clinic Cancellations	0	0				0	0	0	0				0	0	0	0				0	0	0	0				0	0	0	0
	Pts. Per Available Hour	0.5	0.4				0.8	0.4	0.8	1.3				1.6	1.1	1.0	1.3				1.5	0.8	0.4	0.9				1.5	0.4	0.8	0.9
	No Show Rate	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%
	Patient Cancel Rate	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%
	Clinic Cancel Rate	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	0%

2024	BOARDMAN						IRRIGON						HEPPNER						IONE		
	899			898			299			298			599			598			699		
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	0.6	4.8	21	0.2	1.2	26	1.2	2.0	41	2.0	2.0	1	1.3	10.0	30	2.0	7.5	11	0.0	0.0	0
Transfers January	0.0	0.0	0	0.0	0.0	0	0.0	0.0	0	2.0	21.0	1	3.0	18.6	10	4.5	19.6	4	0.0	0.0	0
9-1-1 February	0.4	1.8	72	0.0	0.0	0	1.0	2.1	30	0.0	0.0	0	2.0	4.9	24	0.5	3.6	1	0.0	0.0	0
Transfers February	0.0	0.0	0	0.0	0.0	0	0.0	0.0	0	0.5	26.8	2	4.0	23.3	3	1.0	12.7	9	0.0	0.0	0
9-1-1 March																					
Transfers March																					
9-1-1 April																					
Transfers April																					
9-1-1 May																					
Transfers May																					
9-1-1 June																					
Transfers June																					
9-1-1 July																					
Transfers July																					
9-1-1 August																					
Transfers August																					
9-1-1 September																					
Transfers September																					
9-1-1 October																					
Transfers October																					
9-1-1 November																					
Transfers November																					
9-1-1 December																					
Tranfers December																					
TOTAL			93			26			71			4			67			25			0

Dispatch to en route means the length of time between when the ambulance is dispatched to when the ambulance leaves the garage.

Response time means the length of time between the notification to the ambulance and the arrival of the ambulance at the incident scene.*

*Note that response times are not adjusted for miles traveled.



Provider Privileging

Approved by Medical Executive Committee on March 20, 2024:

1. Medical Staff Privileges Re-Appointment

- A. Vicki Kent, FNP
- B. Amanda Roy, PA-C

2. CORA Roster Appointment

- A. Stephany Barreto, MD
- B. Joseph Houkal, MD
- C. Brian Evans, MD
- D. Jeremy Logan, MD



**MORROW COUNTY
HEALTH DISTRICT**
Excellence In Healthcare

PO BOX 9
Heppner OR 97836
Tel: 541-676-9133
Toll free: 1-800-737-4113
www.morrowcountyhealthdistrict.org

APPOINTMENT TO THE MEDICAL STAFF

NAME IN FULL: Vicki L Kent, FNP DATE: 03/11/2024
 OFFICE ADDRESS: 220 N Main Street Irrigon, OR 97844 TELEPHONE: 541-922-5880
 RESIDENCE ADDRESS: [REDACTED] TELEPHONE: [REDACTED]
 PRIVILEGES DESIRED: Family Practice

IN APPLYING FOR APPOINTMENT TO THE MEDICAL STAFF OF MORROW COUNTY HEALTH DISTRICT, I AGREE TO ABIDE BY IT'S BYLAWS AND BY SUCH RULES AND REGULATIONS AS IT MAY FROM TIME TO TIME ENACT. MOREOVER, I SPECIFICALLY PLEDGE THAT I WILL NOT RECEIVE FROM, OR PAY TO, ANOTHER PHYSICIAN EITHER DIRECTLY OR INDIRECTLY ANY PART OF A FEE RECEIVED FOR PROFESSIONAL SERVICES.

Vicki L Kent, FNP-C 03/11/2024
 APPLICANT SIGNATURE DATE

W Kent 3/20/24
 CHIEF OF STAFF SIGNATURE DATE

 BOARD CHAIR SIGNATURE DATE

APPOINTMENT RECOMMENDED:
 APPOINTMENT NOT RECOMMENDED:
 APPOINTMENT DEFERRED:

Pioneer Memorial Hospital & Nursing Facility	Pioneer Memorial Home Health & Hospice	Pioneer Memorial Clinic	Irrigon Medical Clinic	Iona Community Clinic	Morrow County Ambulance
P - (541) 676-9133 F - (541) 676-2901 TOD - (541) 676-2908	P - (541) 676-2946 F - (541) 676-9017	P - (541) 676-5504 F - (541) 676-9025	P - (541) 922-5880 F - (541) 922-5881	P - (541) 422-7128 F - (541) 422-7145	P - (541) 676-9133 F - (541) 676-2901

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www.morrowcountyhealthdistrict.org

APPOINTMENT TO THE MEDICAL STAFF

NAME IN FULL: Amanda A. Roy, PA

DATE: 03/06/2024

OFFICE ADDRESS: 130 Thompson Ave Heppner Or 97836

TELEPHONE: 541-676-5504

RESIDENCE ADDRESS: [REDACTED]

TELEPHONE: [REDACTED]

PRIVILEGES DESIRED: Family Practice and Emergency Medicine

IN APPLYING FOR APPOINTMENT TO THE MEDICAL STAFF OF MORROW COUNTY HEALTH DISTRICT, I AGREE TO ABIDE BY IT'S BYLAWS AND BY SUCH RULES AND REGULATIONS AS IT MAY FROM TIME TO TIME ENACT. MOREOVER, I SPECIFICALLY PLEDGE THAT I WILL NOT RECEIVE FROM, OR PAY TO, ANOTHER PHYSICIAN EITHER DIRECTLY OR INDIRECTLY ANY PART OF A FEE RECEIVED FOR PROFESSIONAL SERVICES.

Amanda A Roy PA-C 3/6/24
APPLICANT SIGNATURE DATE

[Signature] 3/20/24
CHIEF OF STAFF SIGNATURE DATE

BOARD CHAIR SIGNATURE DATE

APPOINTMENT RECOMMENDED:

APPOINTMENT NOT RECOMMENDED:

APPOINTMENT DEFERRED:

Pioneer Memorial Hospital & Nursing Facility	Pioneer Memorial Home Health & Hospice	Pioneer Memorial Clinic	Irrigon Medical Clinic	Ione Community Clinic	Morrow County Ambulance
P - (541) 676-9133 F - (541) 676-2901 TDD - (541) 676-2908	P - (541) 676-2946 F - (541) 676-9017	P - (541) 676-5504 F - (541) 676-9025	P - (541) 922-5880 F - (541) 922-5881	P - (541) 422-7128 F - (541) 422-7145	P - (541) 676-9133 F - (541) 676-2901



APPOINTMENT TO THE MEDICAL STAFF

NAME IN FULL: Stephany Barreto, M.D.

DATE: 4/1/2024

OFFICE ADDRESS: 1460 NE Medical Center Dr, Bend OR 97701

TELEPHONE: 541-382-6633

RESIDENCE ADDRESS: [REDACTED]

TELEPHONE: [REDACTED]

PRIVILEGES DESIRED: Consulting - Diagnostic Radiology

IN APPLYING FOR APPOINTMENT TO THE MEDICAL STAFF OF MORROW COUNTY HEALTH DISTRICT, I AGREE TO ABIDE BY IT'S BYLAWS AND BY SUCH RULES AND REGULATIONS AS IT MAY FROM TIME TO TIME ENACT. MOREOVER, I SPECIFICALLY PLEDGE THAT I WILL NOT RECEIVE FROM, OR PAY TO, ANOTHER PHYSICIAN EITHER DIRECTLY OR INDIRECTLY ANY PART OF A FEE RECEIVED FOR PROFESSIONAL SERVICES.

[Signature]
APPLICANT SIGNATURE

03/08/2024 PST

[Signature]
CHIEF OF STAFF SIGNATURE

DATE
3/20/24

BOARD CHAIR SIGNATURE

DATE

APPOINTMENT RECOMMENDED:

APPOINTMENT NOT RECOMMENDED:

APPOINTMENT DEFERRED:

Pioneer Memorial Hospital & Nursing Facility	Pioneer Memorial Home Health & Hospice	Pioneer Memorial Clinic	Irrigon Medical Clinic	Ione Community Clinic	Morrow County Ambulance
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APPOINTMENT TO THE MEDICAL STAFF

NAME IN FULL: Joseph Houkal, M.D.

DATE: 4/1/2024

OFFICE ADDRESS: 1460 NE Medical Center Dr, Bend OR 97701

TELEPHONE: 541-382-6633

RESIDENCE ADDRESS: [REDACTED]

TELEPHONE: [REDACTED]

PRIVILEGES DESIRED: Consulting - Diagnostic Radiology

IN APPLYING FOR APPOINTMENT TO THE MEDICAL STAFF OF MORROW COUNTY HEALTH DISTRICT, I AGREE TO ABIDE BY IT'S BYLAWS AND BY SUCH RULES AND REGULATIONS AS IT MAY FROM TIME TO TIME ENACT. MOREOVER, I SPECIFICALLY PLEDGE THAT I WILL NOT RECEIVE FROM, OR PAY TO, ANOTHER PHYSICIAN EITHER DIRECTLY OR INDIRECTLY ANY PART OF A FEE RECEIVED FOR PROFESSIONAL SERVICES.

Joseph Houkal, M.D.

03/07/2024 PST

Signer ID: 2NQEJXIO11

APPLICANT SIGNATURE

DATE

[Handwritten Signature]

3/20/24

CHIEF OF STAFF SIGNATURE

DATE

BOARD CHAIR SIGNATURE

DATE

APPOINTMENT RECOMMENDED:

APPOINTMENT NOT RECOMMENDED:

APPOINTMENT DEFERRED:

Pioneer Memorial Hospital & Nursing Facility	Pioneer Memorial Home Health & Hospice	Pioneer Memorial Clinic	Irrigon Medical Clinic	Ione Community Clinic	Morrow County Ambulance
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APPOINTMENT TO THE MEDICAL STAFF

NAME IN FULL: Brian Evans, M.D.

DATE: 4/1/2024

OFFICE ADDRESS: 1460 NE Medical Center Dr, Bend OR 97701

TELEPHONE: 541-382-6633

RESIDENCE ADDRESS: [REDACTED]

TELEPHONE: [REDACTED]

PRIVILEGES DESIRED: Consulting - Diagnostic Radiology

IN APPLYING FOR APPOINTMENT TO THE MEDICAL STAFF OF MORROW COUNTY HEALTH DISTRICT, I AGREE TO ABIDE BY IT'S BYLAWS AND BY SUCH RULES AND REGULATIONS AS IT MAY FROM TIME TO TIME ENACT. MOREOVER, I SPECIFICALLY PLEDGE THAT I WILL NOT RECEIVE FROM, OR PAY TO, ANOTHER PHYSICIAN EITHER DIRECTLY OR INDIRECTLY ANY PART OF A FEE RECEIVED FOR PROFESSIONAL SERVICES.

Brian T. Evans, M.D.

03/07/2024 PST

APPLICANT SIGNATURE _____ DATE _____

CHIEF OF STAFF SIGNATURE _____ DATE _____

BOARD CHAIR SIGNATURE _____ DATE _____

APPOINTMENT RECOMMENDED:

APPOINTMENT NOT RECOMMENDED:

APPOINTMENT DEFERRED:

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APPOINTMENT TO THE MEDICAL STAFF

NAME IN FULL: Jeremy Logan, M.D.

DATE: 4/1/2024

OFFICE ADDRESS: 1460 NE Medical Center Dr, Bend OR 97701

TELEPHONE: 541-382-6633

RESIDENCE ADDRESS: [REDACTED]

TELEPHONE: [REDACTED]

PRIVILEGES DESIRED: Consulting - Diagnostic Radiology

IN APPLYING FOR APPOINTMENT TO THE MEDICAL STAFF OF MORROW COUNTY HEALTH DISTRICT, I AGREE TO ABIDE BY IT'S BYLAWS AND BY SUCH RULES AND REGULATIONS AS IT MAY FROM TIME TO TIME ENACT. MOREOVER, I SPECIFICALLY PLEDGE THAT I WILL NOT RECEIVE FROM, OR PAY TO, ANOTHER PHYSICIAN EITHER DIRECTLY OR INDIRECTLY ANY PART OF A FEE RECEIVED FOR PROFESSIONAL SERVICES.

Jeremy Logan, M.D.

03/07/2024 PST

Signer ID: GRBM4CZF11...
APPLICANT SIGNATURE

DATE

[Handwritten Signature]

3/20/24

CHIEF OF STAFF SIGNATURE

DATE

BOARD CHAIR SIGNATURE

DATE

APPOINTMENT RECOMMENDED:

APPOINTMENT NOT RECOMMENDED:

APPOINTMENT DEFERRED:

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