

Meeting	Board of Directors		
Date / Time	September 30, 2024 at 6:30 pm	Location	Pioneer Memorial Clinic Conference Room 130 Thompson Street, Heppner, OR 97836
Chair	Diane Kilkenny	Recorder	Julie Baker
Board Members	Present: Diane Kilkenny, Stephen Munkers, Trista Seastone, Donna Rietmann, Scott Ezell		
Attendees	Staff: Emily Roberts, Nicole Mahoney, Julie Baker, Molly Rhea, Linda Tuggle, Lisa Spencer, Jodi Ferguson, Natalia Wight Guests: None Press: Gazette Times		

<p>Mission Bring essential health services to our rural communities that meet the unique needs of the people we serve.</p>	<p>Vision Be the first choice for quality, compassionate care, and lead the way in promoting wellness and improving health in our communities.</p>	<p>Values Integrity, Compassion, Quality, Respect, Financial Responsibility</p>
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Agenda Item	Minutes
1. Call to Order	Diane Kilkenny called the meeting to order a 6:30 pm
2. Public Comments	<ul style="list-style-type: none"> • Karen Thompson • Shanny Miller • Brian Thompson • Amy Kollman • Kim Cutsforth • Patti Allstott • Molly Rhea • Andrea Fletcher • Susie Thompson • Molly Rill • Claudia Hughes
3. Approval of Meeting Minutes A. August 21, 2024 - Special Session B. August 26, 2024 - Regular Session	<p>MOTION: Stephen Munkers moved to approve the minutes for the August 21, 2024 special session as presented. Donna Rietmann seconded the motion. The motion passed unanimously by all Board members.</p> <p>MOTION: Trista Seastone moved to approve the minutes for the August 26, 2024 regular session, as presented. Scott Ezell seconded the motion. The motion passed unanimously by all Board members.</p>
4. Reports A. CEO Dashboard – Emily Roberts	A. Emily Roberts presented the CEO Dashboard (see packet). Roberts reporting the turnover rate reflects a rolling 3 months and change in percentage reflects OPT staff offboarded. The vacancy rate reflects newly

<p>B. Financial Report – Nicole Mahoney C. EMS Stats – Emily Roberts</p>	<p>posted EMS positions. Roberts reviewed CAHPS scores, adding stats that have annual rates can be found on our website.</p> <p>B. Nicole Mahoney presented the District’s monthly financials (see Board packet). Nicole reported that the July financials are also presented in the board packet and on the website as they were reissued after an adjustment from a double batch. Mahoney presented the August financials, noting that revenue is budgeted evenly across 12 months. Mahoney reported that Contractuals and Adjustments on the Income Statement are in a positive position. This is due to The District’s qualification for Cost Base Reimbursement as a Critical Access Hospital. Loan interest on Budget Sheet is due to new capital loan with Bank of Eastern Oregon. She noted the District made the first payment on this loan, reducing the principal. Mahoney reported that the District has invoiced the County for ambulance services. The County is to prepay, and the payment is expected to come next month. Trista Seastone asked why recruitment and advertising was not a higher cost. Roberts explained this is because recruitment expenses for a provider are billed with a placement fee upon hire. Nicole stated provider placement fees will reflect in the Fiscal Year the provider starts employment.</p> <p>C. Emily Roberts presented the EMS Stats for August (see Board packet) which consisted of transfers as EMS service resumed on September 6 in Heppner and September 20 in Irrigon.</p>
<p>5. New Business</p>	
<p>A. Introduce Home Health & Hospice Director and Director of Nursing Services</p>	<p>Molly Rhea introduced new Home Health & Hospice Director, Lisa Spencer. Emily Roberts introduced new Director of Nursing Services, Linda Tuggle.</p>
<p>B. SDAO Board Training</p>	<p>Julie Baker presented the Board with a Public Meetings Law training course by Special Districts Associations of Oregon training platform Vector Solutions.</p>
<p>C. Provider Privileging</p>	<p>Emily Roberts presented the provider privileging for Jack M Bertman, MD. MOTION: Trista Seastone moved to accept Jack M Bertman, MD locum to work in the emergency room and hospital. Scott Ezell seconded the motion. The motion passed unanimously by all Board members.</p>
<p>6. Adjourn</p> <p>With no further business to come before the Board, regular session adjourned at 7:40 pm Minutes taken and submitted by Julie Baker. Approved October 28, 2024.</p>	

Promise of Excellence

Compassion: Being motivated with a desire to assist patients and staff with empathy and kindness and committed to going the extra mile to ensure patients and staff feel comfortable and welcomed.

Respect: Recognizing and valuing the dignity and uniqueness of everyone. Respect creates a work environment based on teamwork, encouragement, trust, concern, honesty, and responsive communication among all employees and our patients.

Integrity: Encompassing honesty and consistently adhering to the principles of professionalism and accountability with our patients, fellow employees, and community partners. Integrity is at the heart of everything we do.

Excellence: Creating standards of performance that surpass ordinary expectations. We want to make this the place where patients want to come, our providers want to practice, and people want to work!