

<b>Meeting</b>	Board of Directors		
<b>Date / Time</b>	November 25, 2024 at 6:30 pm	<b>Location</b>	Ione Community Church 395 East Main Street, Ione, OR 97843
<b>Chair</b>	Diane Kilkenny	<b>Recorder</b>	Julie Baker
<b>Board Members</b>	<b>Present:</b> Diane Kilkenny, Stephen Munkers, Donna Rietmann		
<b>Attendees</b>	<b>Staff:</b> Emily Roberts, Nicole Mahoney, Julie Baker, Jamie Houck, Natalia Wight, Linda Tuggle <b>Guests:</b> N/A <b>Press:</b> Gazette Times		

<p><b>Mission</b> Bring essential health services to our rural communities that meet the unique needs of the people we serve.</p>	<p><b>Vision</b> Be the first choice for quality, compassionate care, and lead the way in promoting wellness and improving health in our communities.</p>	<p><b>Values</b> Integrity, Compassion, Quality, Respect, Financial Responsibility</p>
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Agenda Item	Minutes
<b>1. Call to Order</b>	Chair Kilkenny called the meeting to order a 6:35 pm
<b>2. Public Comments</b>	Chair Kilkenny addressed ORS 192.630 Public Meeting Law pertaining to Public Comment. <ul style="list-style-type: none"> <li>• Susie Thompson</li> <li>• MaryAnn Elguezabal</li> <li>• Karen Thompson</li> <li>• Trisha Sweeney</li> <li>• Shanny Miller</li> </ul>
<b>3. Approval of Meeting Minutes</b> A. October 28, 2024 – Regular Session	Nicole Mahoney proposed a correction to the minutes on page 2, concerning the tax participation note, the record should state “authorization to Kilkenny and Roberts” instead of “Mahoney and Roberts”. <b>MOTION:</b> Donna Rietmann moved to approve the minutes for the October 28, 2024 meeting with the proposed correction. Stephen Munkers seconded the motion. The motion passed unanimously by all Board members present.
<b>4. Reports</b> A. CEO Dashboard – Emily Roberts B. Financial Report – Nicole Mahoney C. EMS Stats – Emily Roberts	A. Emily Roberts presented the CEO Dashboard (see packed). Roberts reported the CAHPS data flowing again, as it had delayed with transition to new EHR. Ms. Roberts noted days cash on hand is lower than it typical, this number was recorded prior to 10/31, as tax revenues have been received. No draws were made on the tax participation note, as the District did not have a need for a draw. Ms. Roberts reported that Cerner (new EHR) only A/R is significantly lower than the A/R for Cerner, Centriq, and Thrive combined.

	<p>B. Nicole Mahoney presented Financial Report (see packet). Ms. Mahoney reported that the Operating Income Statement for October 31 month end shows an increase in revenue over last month, the revenue deductions were up slightly. Ms. Mahoney stated that salaries are up, mostly related to the addition of our full time EMS staff, purchase services are down slightly, and other expenses also down, with a net loss \$103,914 for month. Noteworthy on the balance sheet is the payoff of the GEODC loan for the District owned house that was sold.</p> <p>Ms. Mahoney reported on EMS as relates to budget, it has not been amended to date. The District’s accounting firm will after November 30, 2024 for inclusions of our EMS service areas. recalculate. Chair Kilkenny reported that the EMS budget is be cost neutral to the District.</p> <p>C. Ms. Roberts presented the EMS Stats (see packed). She reported the data is good, EMS is still responding to a similar number of calls.</p>
<p><b>5. New Business</b></p>	
<ul style="list-style-type: none"> <li>A. Open Board Position</li> <li>B. CAHPS Update</li> <li>C. Medical Staff Privileges</li> <li>D. Public Comment Information</li> </ul>	<p>A. Ms. Roberts reported that Board Member, Trista Seastone, resigned and took a position with the District. Ms. Roberts read Ms. Seastone’s resignation letter, sent on November 10, 2024. Ms. Seastone’s resignation was accepted by the board.</p> <p>Chair Kilkenny proposed the same application process used for the prior vacancy be followed, no objections from Board members present. The application process includes filling out a form for Board review, the form can be found on the District’s website.</p> <p>Ms. Roberts shared that application forms can be turned into the Board at <a href="mailto:community@mocohd.org">community@mocohd.org</a> or mailing to PO Box 9, Heppner, OR 97836. The Board set the application deadline for the Monday before the next board meeting, December 23, 2024.</p> <p>B. Ms. Roberts presented an update on CAHPS data collection. She reported the District currently uses NRC as their patient satisfaction survey vendor. NRC has ability to do text and email surveys, which the District could only use for non-Medicare patient surveys, and maintaining the current process for Medicare patient surveys. The District is considering making this change, and will continue to provide reports through the process. This adjustment increases functionality in the system, and the platform would be more detailed report for results and comments. A projected timeline is 3-6 months. Data will change slightly, though still comparable to historical data.</p> <p>C. Ms. Roberts presented Medical Staff privileges for the Board’s approval. Privileges up for approval include two Licensed Clinical Social Workers, Rebecca Humphreys and Terri Dickens, and that all other’s on the list are CORA employees, the organization that does our radiology reads. Ms. Roberts stated that the District has always contracted out for radiology read. We don’t employ radiologist for this on site, as the</p>

	<p>number we do is not enough to support the employment of radiologists. Our on site radiologists can read the initial, and the final read is sent out. Most of the Eastern Oregon hospitals are using CORA. Ms. Roberts added that the District is required to appoint each radiologist to our medical staff so they have privileges to read.</p> <p><b>MOTION:</b> Mr. Munkers moved to accept privileges presented for Rebecca Humphreys and Terri Dickens, Donna Rietmann seconded the motion. The motion passed unanimously by all Board members present.</p> <p><b>MOTION:</b> Ms. Rietmann motions to accept privileges presented for the CORA providers, Ms. Rietmann seconded the motion. The motion passed unanimously by all Board members present.</p> <p>D. Ms. Roberts presented information on Public Comment, including a handout, which is posted on the District website. The handout provides regulatory background related to public comment and the District’s historical practices. A review of the District’s public comment procedures came up after Wipfli attended a District Board meeting and pointed out our structure for public comment is atypical. Ms. Roberts reported that 3 out of 4 of the other Public District hospitals in our area require a signup sheet for public comment and hold public comment at the end of the meeting. The Board discussed. Chair Kilkenny commented that the Board is not doing away with public comment Mr. Munkers, pointed out that to hold public comment at the end of the meeting could cause the public to sit through executive session and wait to comment, causing a longer wait time. He commented he would prefer to hold public comment before the executive session. Ms. Rietmann agreed with Mr. Munkers. Chair Kilkenny added the Board wants public participation, and would like to get feedback from public. Discussion held around sign up sheet options by the Board. Mr. Munkers stated a person could sign up, but not speak if they chose not to. Chair Kilkenny stated a signup sheet helps the Board understand how many people want to speak so they can adjust the time allotted, if needed. Chair Kilkenny stated that public comment and time is a board decision and not required by Oregon law, but the Board wants to hear from the public, specifically concerning members of every community regarding feedback for public comment changes to the meetings. Discussion will continue at future meetings.</p>
6.	<p>With no further business to come before the Board, regular session adjourned at 7:11 pm</p> <p>Minutes taken and submitted by Julie Baker. Approved _____.</p>

**Promise of Excellence**

**Compassion:** Being motivated with a desire to assist patients and staff with empathy and kindness and committed to going the extra mile to ensure patients and staff feel comfortable and welcomed.

**Respect:** Recognizing and valuing the dignity and uniqueness of everyone. Respect creates a work environment based on teamwork, encouragement, trust, concern, honesty, and responsive communication among all employees and our patients.

**Integrity:** Encompassing honesty and consistently adhering to the principles of professionalism and accountability with our patients, fellow employees, and community partners. Integrity is at the heart of everything we do.

**Excellence:** Creating standards of performance that surpass ordinary expectations. We want to make this the place where patients want to come, our providers want to practice, and people want to work!

DRAFT