

<b>Meeting</b>	Board of Directors		
<b>Date / Time</b>	April 10, 2024 at 6:00 p.m.	<b>Location</b>	Pioneer Memorial Clinic Conference Room 130 Thompson Street, Heppner, OR 97836
<b>Chair</b>	Diane Kilkenny	<b>Recorder</b>	Sam Van Laer
<b>Board Members</b>	<b>Present:</b> Diane Kilkenny, Stephen Munkers, Trista Seastone, Scott Ezell		
<b>Attendees</b>	<b>Staff:</b> Emily Roberts, Nicole Mahoney, Julie Baker, Sam Van Laer <b>Guests:</b> Troy Bundy <b>Press:</b> None		

**Mission**  
Bring essential health services to our rural communities that meet the unique needs of the people we serve.

**Vision**  
Be the first choice for quality, compassionate care, and lead the way in promoting wellness and improving health in our communities.

**Values**  
Integrity, Compassion, Quality, Respect, Financial Responsibility

Agenda Item	Minutes
<b>1. Call to Order</b>	Diane Kilkenny called the meeting to order at 6:00 p.m.
<b>2. ADDITION TO THE AGENDA: EHR Implementation Support/Advisory Services</b>	<p>Emily Roberts presented the proposal from Nordic for implementation advisory services. Roberts reported that Nordic works very closely with Cerner/Oracle and has a rate of \$185/hour for consulting services. The proposal packet shows the different areas for consultation. The purpose of these services is to optimize the revenue cycle. Roberts reported that two other Critical Access Hospitals that have move to Cerner Community Works struggle with the revenue cycle portion of implementation. The District wants to optimize this in advance so these issues can be avoided.</p> <p>Nicole Mahoney reported that the more efficiently the system is set up during implementation, the better the outcome will be instead of trying to clean up the problems after systems are already in place. Mahoney recommends the hourly fee over the monthly fee so that consultant usage may be tracked. Nordic would work for the District and provide services for the chargemaster, charge capture, charge dropping, and other revenue cycle needs. Currently the District does not have the resources internally to accomplish the project without bringing on additional support. Mahoney reported that Cerner has better features and functionality that Thrive, but it has to be set up correctly. Nordic can create workflows to ensure the most efficient processes are established. Only certain staff will be able to contact the consultant and these staff will have a certain amount of consultant hours they may use. If more hours are needed, then this will need Executive Team approval.</p> <p>Mahoney reported that the cost of these services can be capitalized with the implementation of the EHR. Nordic may provide some onsite help during implementation, but will normally work remotely. Most of the</p>

	<p>work should be completed April through June of this year, but will stay on through September and can be extended if needed.</p> <p><b>MOTION:</b> Trista Seastone moved to approve the Nordic implementation support/advisory services proposal as presented. Scott Ezell seconded the motion. The motion passed unanimously by all Board members present.</p>
<p><b>3. Executive Session</b></p>	<p>At 6:15 p.m. Diane Kilkenny called to order Executive Sessions under:</p> <p style="padding-left: 40px;">A. ORS 192.660(2)(f) to consider information or records that are exempt from public inspection pertaining to ongoing or anticipated litigation exempt from disclosure under ORS 192.345(1).</p> <p>Kilkenny stated that members of the news media may attend executive sessions, with limited exceptions. News media are instructed not to report about what happened in executive sessions. Kilkenny reported that the Board will return to open session.</p> <p>The Executive Session adjourned at 7:42 p.m.</p>
<p><b>4. Open Session</b></p>	<p>Diane Kilkenny stated the Board has moved back into open session and reported that there was no further business.</p>
<p><b>5. Adjourn</b></p>	<p>With no further business to come before the Board, regular session adjourned at 7:42 p.m.</p> <p>Minutes taken and submitted by Sam Van Laer. Approved April 29, 2024.</p>

**Promise of Excellence**

**Compassion:** Being motivated with a desire to assist patients and staff with empathy and kindness and committed to going the extra mile to ensure patients and staff feel comfortable and welcomed.

**Respect:** Recognizing and valuing the dignity and uniqueness of everyone. Respect creates a work environment based on teamwork, encouragement, trust, concern, honesty, and responsive communication among all employees and our patients.

**Integrity:** Encompassing honesty and consistently adhering to the principles of professionalism and accountability with our patients, fellow employees, and community partners. Integrity is at the heart of everything we do.

**Excellence:** Creating standards of performance that surpass ordinary expectations. We want to make this the place where patients want to come, our providers want to practice, and people want to work!