MORROW COUNTY HEALTH DISTRICT
Excellence in Healthcare

Meeting	Board of Directors		
Date / Time	June 29, 2026, 6:30 pm	**Location**	Irrigon Library 490 NE Main Ave, Irrigon, Oregon 97843 Microsoft Teams
Chair	Janet Greenup	**Recorder**	Natalia Wight
Board Members	**Present:** Janet Greenup, McKenzie Bailey, Annetta Spicer, Lisa Pratt		
Attendees	**Staff:** Bob Houser, Shiloh Erven, Natalia Wight, Jodi Ferguson, Rick Worden, Dr. Emily Jack, Sheryl Angell, Staci Hedman, Lisa Spencer, Jamie Houck, Katelin Tellechea, Joseph Munkers **Press:** Gazette Times **Guests:** N/A		

Mission
Bring essential health services to our rural communities that meet the unique needs of the people we serve.

Vision
Be the first choice for quality, compassionate care, and lead the way in promoting wellness and improving health in our communities.

Values
Integrity, Compassion, Quality, Respect, Financial Responsibility

Agenda Item	Minutes
1. Call to Order & Pledge of Allegiance	Chair Janet Greenup called the meeting to order at 6:30 pm. Chair Greenup swore in new Board member McKenzie Bailey at 6:31 pm.
2. Public Comment	• None
3. Approval of Meeting Minutes A. June 8, 2026	Amendments to the minutes included a typo in section 5, A- Motion #1, a typo in section 5, B- Motion #1, and a typo in section 5, B- Motion #2. **MOTION:** Lisa Pratt moved to approve the minutes for the June 8, 2026, meeting with the amendments. Annetta Spicer seconded the motion. **Vote:** Janet Greenup- yes, Lisa Pratt- yes, McKenzie Bailey- yes, Annetta Spicer- yes. The motion passed.
4. Consent Agenda A. CEO Dashboard – Bob Houser B. Quality Report – Dr. Jack C. EMS Stats – Jodi Ferguson	A. Bob Houser discussed the CEO Dashboard (see packet). Houser noted the days cash on hand had improved to 44 and days in A/R is down to 85. Houser noted that this was due to the PBO team working hard to make these improvements. HR turnover rate decreased on the dashboard at 2.4%, with the vacancy rate at 9.09% and 2 newly created positions. Houser reviewed clinic stats, noting that these reflect provider PTO and continuing education time. Houser discussed the NRC Survey results noting that both PMC and ICC have exceeded the NRC benchmark of 86.7% with PMC at 92.9% and ICC at 93.7% for May. Houser noted the Inpatient results are at 66.7% and improving. Discussion had regarding clinic no show rates and why they are significantly higher at Irrigon Medical Clinic. Noted that access to transportation is challenging in

	the area with some ideas shared to help improve patient access, including reaching out to Morrow County regarding transportation options. B. No quality report this month. Dr. Jack stated that she is working with Morrow County School District to arrange and advertise free sports physicals in schools. Dr. Jack also stated that Morrow County Public Health is delivering vaccines to PMC for in-clinic administration during Wellness Checks, and this is being well received. C. Jodi Ferguson reviewed the EMS Stats (see packet).
5. Reports A. CEO Update – Bob Houser B. Financial Report – Rick Worden, CFO	A. Houser provided a CEO update (see packet). Houser shared that we are currently advertising for either an Interim or Permanent EMS Director. We currently have 4 applicants for permanent and 4 for Interim. Houser stated he will begin scheduling interviews. Houser presented a Community Benefit Request (CBR) to the Board from Bailey Heavy Equipment in Lexington for an AED unit. **MOTION:** Lisa Pratt moved to approve the Community Benefit Request to fund the AED Unit for Bailey Heavy Equipment. McKenzie Bailed seconded the motion. **Vote**: Janet Greenup- yes, Lisa Pratt- yes, Annetta Spicer- yes, McKenzie Bailey- yes. The motion passed. Discussion regarding possibly setting parameters in the future regarding AED unit locations and possibly requiring some units be installed outside for easy public access 24/7. Houser continued his CEO update by providing information on newly appointed CEO, Shiloh Erven's, schedule for the month of July. Houser discussed Boardman Immediate Care which is closed as of June 19^{th} for remodeling. The mobile bus has been moved and parked at the MRI Pad located at Irrigon Medical Clinic. B. Rick Worden presented the Financial Report (see packet). Worden noted that days cash on hand has improved to 44, we are still not meeting the target but working towards it. Worden discussed that net operating cash flow is down, but the average daily expense is also down, which is positive. Worden continued his report noting that days in A/R had decreased to 84 and DSO is down to 67. Worden reported that some older accounts have been turned over to collections. Discussion had on the dollar amount of aging accounts at 120, 180+ days. Worden stated he will provide a breakdown of aging account balances at the next meeting. Worden noted that the church payoff is not reflected on this report but will show next month.
A. Medical Staff Report	A. No medical staff report this month.

B. Old Business A. Closing on the Boardman Ambulance Building	A. Bob Houser reported that the Boardman Ambulance Building is tentatively scheduled to close on July 2. Boardman Pantry will be paying closing costs and $150,000 for the property.
C. New Business a. Handicap Parking b. Heppner Road Project c. Board Work Session	A. Houser noted that he is looking into adding an additional handicap parking space at Pioneer Memorial Clinic. He will be working with DOT to discuss how many spots there should be and then work to add an additional space. Houser discussed that the City of Heppner will be starting a large project that will affect Gilmore St, Thompson St, and Morrow St around the hospital. This is scheduled to begin July 13th. Houser noted that he has been assured that only half of the road at a time will be closed, so hospital and clinic access will remain for the entirety of the project. Annetta Spicer noted that she spoke with a patient concerned about not receiving a timely call back. Bob Houser stated that he spoke with the patient and her concerns were addressed. Lisa Pratt discussed scheduling a work session, possibly in the next few weeks. With a new CEO, Shiloh Erven, and two new Board members, this work session would help them become familiar with current and outstanding issues/news the Board of Directors has been discussing and working to resolve.
D. Executive Session	Chair Greenup called Executive Session to order at 7:21 pm under: a. Discussion of negotiating district real property transactions to be held under ORS 192.660 (2)(e) b. Discipline of Public Officers and Employees to be held under ORS 192.660 (2)(b) Members of the news media may attend Executive Sessions, with limited exceptions. News media are instructed not to report about what happened in Executive Sessions. Executive Session adjourned at 7:53 pm
E. Return to Open Session	The Board returned to open session at 7:54 pm.
F. Adjourn	With no further business to come before the Board, regular session adjourned at 7:55pm Minutes taken and submitted by Natalia Wight. Approved July 27, 2026.

Compassion: Being motivated with a desire to assist patients and staff with empathy and kindness and committed to going the extra mile to ensure patients and staff feel comfortable and welcomed.

Respect: Recognizing and valuing the dignity and uniqueness of everyone. Respect creates a work environment based on teamwork, encouragement, trust, concern, honesty, and responsive communication among all employees and our patients.

Integrity: Encompassing honesty and consistently adhering to the principles of professionalism and accountability with our patients, fellow employees, and community partners. Integrity is at the heart of everything we do.

Excellence: Creating standards of performance that surpass ordinary expectations. We want to make this the place where patients want to come, our providers want to practice, and people want to work!