

Meeting	Board of Directors		
Date / Time	July 27, 2026, 6:30 pm	Location	Ione Fire Station 140 West Main Street, Ione, Oregon 97843 Microsoft Teams
Chair	Janet Greenup	Recorder	Natalia Wight
Board Members	Present: Janet Greenup, Lisa Pratt, Jason Hanna, Annetta Spicer, McKenzie Bailey		
Attendees	Staff: Bob Houser, Shiloh Erven, Natalia Wight, Rick Worden, Dr. Emily Jack, Caroline Scrivner, Sheryl Angell, Staci Hedman, Lisa Spencer, Tina Montgomery, Jodi Ferguson, Jamie Houck, Katelin Tellechea, Eva McMasters Press: Gazette Times Guests: N/A		

Mission

Bring essential health services to our rural communities that meet the unique needs of the people we serve.

Vision

Be the first choice for quality, compassionate care, and lead the way in promoting wellness and improving health in our communities.

Values

Integrity, Compassion, Quality, Respect, Financial Responsibility

Agenda Item	Minutes
1. Call to Order & Pledge of Allegiance	Chair Janet Greenup called the meeting to order at 6:30 pm.
2. Public Comment	Brandon Hammond; expressed thanks for the relocation of Boardman Immediate Care mobile bus.
3. Approval of Meeting Minutes A. June 29, 2026	MOTION: Lisa Pratt moved to approve the minutes for the June 29, 2026, meeting. Annetta Spicer seconded the motion. VOTE: Janet Greenup- yes, McKenzie Bailey- yes, Jason Hanna- yes, Lisa Pratt- yes, Annetta Spicer- yes. The motion passed.
4. Consent Agenda A. CEO Dashboard – Bob Houser B. Quality Report – Dr. Jack C. EMS Stats – Jodi Ferguson	Before the consent agenda was presented, Chair Greenup requested that an agenda item be added: elect Vice-Chair. MOTION: Jason Hanna moved to add agenda item, Elect Vice-Chair, under new business. McKenzie Bailey seconded the motion. VOTE: Janet Greenup - yes, Lisa Pratt - yes, Annetta Spicer - yes, Jason Hanna - yes, McKenzie Bailey - yes. The motion passed. A. Bob Houser discussed the CEO Dashboard (see packet). Houser noted the HR turnover rate was at 3.0%, with the vacancy rate at 10.29% and no newly created open positions for the month. He reviewed clinic stats, noting third next available and total visits. Pratt asked why there were large differences in clinic visits by provider; Houser stated some providers currently had more established patient relationships. B. Dr. Jack stated she did not have an official quality report prepared but wanted to know what the board would like to know. Hanna asked what quality goals have been set. Dr. Jack discussed that they are working to reduce the amount of MA visits, decrease the no-show rate, and increase services (such as

	allergy shots and home visits). Dr. Jack stated she is currently working to promote annual wellness visits and sports physicals. Providers will be donating time to provide free sports physicals at Heppner High School in August, and she is working to expand this service to other local schools. Discussion was held on the possibility of offering group visits to community members, which could include diabetes and hypertension education in the future. C. Jodi Ferguson reviewed the EMS Stats (see packet).
5. Reports A. CEO Update – Bob Houser 1a. Community Benefit Request from Heppner Day Care, Inc 2a. Home Health/Hospice Report- Lisa Spencer, Director B. Financial Report – Rick Worden, CFO	A. Shiloh Erven and Bob Houser provided a CEO Update (see packet). Erven shared an update that later this week, a PA will be coming on site to visit and tour the area. This PA would be hired to work at Irrigon Medical Clinic. Early next week, the new Interim EMS Director will arrive and begin their 12-week contract. Erven will also be meeting with two EMS Director candidates in person for interviews for the permanent position. Houser discussed that there is currently a backorder on AED's, with the backorder expected to end late August/mid-September. Houser added that he spoke with the EMS team regarding maintenance of the AED units that have been distributed throughout the community, with the expectation being that we will replace batteries. There is not currently a list, but one will be created for future reference. Discussion opened regarding the Boardman Immediate Care mobile bus being moved and parked in Irrigon until a decision has been made regarding future plans. Pratt stated that Boardman Immediate Care signage is still posted on the building, which could create confusion and should possibly be removed. Discussion regarding meeting with Boardman community members to ask what services they would like us to provide. Houser added that Dr. Russ Nichols has completed orientation and will begin seeing patients August 3rd. Erven provided a summary of the contract that the District has signed with Wellvana, which is an organization that helps hospitals save money on Medicare Advantage Plans. Erven explained that Wellvana will assume 100% of any potential risk. MCHD would retain 60% of savings; Wellvana would retain 40% of savings. The savings are projected to be in the six-figure range. 1a. McKenzie Bailey presented a Community Benefit Request (CBR) to the Board from Heppner Day Care, Inc for \$10,000 to help support the cost of building a new Day Care Center on property they have purchased on Main Street, Heppner, located south of the Dollar General—further explanation made by Dr. Jack and McKenzie Bailey. MOTION: Jason Hanna moved to approve the Community Benefit Request for \$5000. Lisa Pratt seconded the motion. VOTE: Janet Greenup- yes, Lisa Pratt- yes, Jason Hanna- yes, Annetta Spicer- yes, McKenzie Bailey- abstained from voting. The motion passed.

	Discussion regarding the motion was held before a vote. Hanna stated that we are only one month into the fiscal year and we want to make sure we spread Community Benefit funds evenly, so suggested committing half of the request now, leaving the option open to revisit this subject later this year. 2a. Lisa Spencer, Home Health & Hospice Director, presented the annual quality report for Home Health and Hospice. This includes the Quality Assessment and Performance Improvement Plan (QAPI Plan) and Performance Improvement Plan. Spencer outlined the measures that will be tracked and goals that have been set. Discussion regarding how these goals will be met and any potential barriers was had. Spencer will report on progress quarterly. MOTION: Lisa Pratt moved to approve the Performance Improvement Plan as presented. Annetta Spicer seconded the motion. VOTE: Janet Greenup- yes, Lisa Pratt- yes, Jason Hanna- yes, Annetta Spicer- yes, McKenzie Bailey- yes. The motion passed. MOTION: McKenzie Bailey moved to approve the Quality Assessment and Performance Improvement Plan as presented. Jason Hanna seconded the motion. VOTE: Janet Greenup- yes, Lisa Pratt- yes, Jason Hanna- yes, Annetta Spicer- yes, McKenzie Bailey- yes. The motion passed. B. Rick Worden presented the Financial Report (see packet). Worden noted that days cash on hand is at 13 and then explained how that figure is calculated. Worden added that days in AR is improving and down to 66. Discussion regarding bad debt write-offs and aging accounts was had.
6. Medical Staff Report A. Approve Staff Privileges – Appointment of: • Sydney Asper, MD, consulting/CORA • SirajHaq, MD, consulting/CORA • Hanorah McDonald, APRN-NP, Active • Elizabeth Shanks, PT, Allied/Consulting, Rocky Mountain PT B. Approve Staff Privileges – Re-Appointment of: • Shelley McCabe, PT, Allied/Consulting, Rocky Mountain PT • Regina Lazinka, SLP, Allied/Consulting, Rocky Mountain PT	A. MOTION: Lisa Pratt moved to approve credentials and privileges as presented for Sydney Asper, MD, consulting/CORA, SirajHaq, MD, consulting/CORA, Hanorah McDonald, APRN-NP, Active, Elizabeth Shanks, PT, Allied/Consulting, Rocky Mountain PT. Jason Hanna seconded the motion. VOTE: Janet Greenup- yes, Lisa Pratt- yes, Jason Hanna- yes, Annetta Spicer- yes, McKenzie Bailey- yes. The motion passed. B. MOTION: Jason Hanna moved to approve credentials and privileges as presented for Shelley McCabe, PT, Allied/Consulting, Rocky Mountain PT, and Regina Lazinka, SLP, Allied/Consulting, Rocky Mountain PT. Annetta Spicer seconded the motion. VOTE: Janet Greenup- yes, Lisa Pratt- yes, Jason Hanna- yes, Annetta Spicer- yes, McKenzie Bailey- yes. The motion passed.

7. Old Business A. Closing on the Boardman Ambulance Building	A. Houser provided the Board with an update that the Boardman Ambulance building sale was scheduled to close at the beginning of July; however, it was discovered that this building was held as collateral on two loans. Rick Worden, CFO, is working to have this changed and released so that the sale can be finalized.
8. New Business A. Election of Vice-Chair	Chair Greenup opened nominations for Board Vice-Chair. MOTION: Lisa Pratt moved to nominate McKenzie Bailey as Board Vice-Chair. Jason Hanna seconded the motion. VOTE: Janet Greenup- yes, Lisa Pratt- yes, Jason Hanna- yes, Annetta Spicer- yes, McKenzie Bailey- yes. The motion passed. Discussion opened regarding Board quorum and public meeting laws. Additional discussion was had regarding SDAO Board of Directors training sessions and possibly scheduling a private training session in the future.
9. Executive Session	A. None
10. Return to Open Session	
11. Adjourn	With no further business to come before the Board, regular session adjourned at 8:14 pm Minutes taken and submitted by Natalia Wight. Approved August 31, 2026.

Promise of Excellence

Compassion: Being motivated with a desire to assist patients and staff with empathy and kindness and committed to going the extra mile to ensure patients and staff feel comfortable and welcomed.

Respect: Recognizing and valuing the dignity and uniqueness of everyone. Respect creates a work environment based on teamwork, encouragement, trust, concern, honesty, and responsive communication among all employees and our patients.

Integrity: Encompassing honesty and consistently adhering to the principles of professionalism and accountability with our patients, fellow employees, and community partners. Integrity is at the heart of everything we do.

Excellence: Creating standards of performance that surpass ordinary expectations. We want to make this the place where patients want to come, our providers want to practice, and people want to work!